

PARTIES

5. Plaintiff is a natural person residing in Memphis, Tennessee 38119.

6. Plaintiff is a “consumer” as that term is defined by 15 U.S.C. § 1692a(3).

7. Defendant is a national debt collection company with corporate headquarters located at 140 Corporate Boulevard, Norfolk, Virginia 23502.

8. Defendant is a “debt collector” as that term is defined by 15 U.S.C. § 1692a(6), and repeatedly contacted Plaintiff in an attempt to collect a debt.

9. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

10. At all relevant times herein, Defendant placed repeated telephone calls to Plaintiff in its attempts to collect a consumer debt.

11. The alleged debt at issue arose from a credit card account involving Capital One.

12. Upon information and belief, the alleged debt arose out of transactions which were for personal, family, or household purposes, as Plaintiff did not have any business or commercial debt.

13. Beginning in or around late February 2015 and continuing through May 2015, Defendant placed repeated harassing calls to Plaintiff’s work and cellular telephone numbers.

14. Upon initial telephone communication, Defendant pressured Plaintiff to enroll in Defendant’s payment plan of four (4), \$50 installments, despite the fact the debt was outside the applicable statute of limitations, thus re-aging the debt.

15. However, despite unjustly securing this payment arrangement, Defendant’s

1 collectors continued to place repetitive and harassing telephone calls to Plaintiff's cellular and
2 work telephone.

3 16. During these subsequent calls, Defendant demanded that Plaintiff increase the
4 amount of each payment, despite their payment arrangement.

5 17. Plaintiff informed Defendant that he would only pay the agreed amount and that
6 he was unable to meet their demand given his then-existing financial support of a family
7 member.

8 18. Defendant ignored Plaintiff and continued to call his work and cellular telephone
9 numbers.
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11 19. Plaintiff's employer prohibits personal telephone calls during normal work hours;
12 Defendant was aware of this, yet Defendant continued to call.

13 20. On one occasion in which Plaintiff spoke to Defendant's collector, Defendant
14 belittled Plaintiff's inability to pay and stated that Plaintiff was "soaking off his Aunt."

15 21. Defendant also insisted Plaintiff provide his checking account number and
16 routing information; and when asked why, quickly changed the subject and refused to respond to
17 Plaintiff's inquiry.

18 22. When Defendant was unable to pressure Plaintiff into increasing his payments,
19 Defendant called Plaintiff's place of work and spoke with Plaintiff's supervisor, requesting
20 salary information for Plaintiff.
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22 23. Defendant's conduct as described herein was made with the intent to annoy,
23 harass, and coerce payment in connection with the collection of a debt.
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COUNT I
DEFENDANT VIOLATED § 1692c(a)(3) OF THE
FAIR DEBT COLLECTION PRACTICES ACT

24. Section 1692c(a)(3) of the FDCPA prohibits debt collectors from communicating with a consumer in connection with the collection of any debt at the consumer's place of employment if the debt collector knows or has reason to know that the consumer's employer prohibits the consumer from receiving such communication.

25. Defendant violated § 1692c(a)(3) of the FDCPA when it contacted Plaintiff at his place of work although already having a viable contact number in its system.

COUNT II
DEFENDANT VIOLATED § 1692c(b) OF THE
FAIR DEBT COLLECTION PRACTICES ACT

26. Section 1692c(b) of the FDCPA prohibits a debt collector from communicating with a third party in connection with the collection any debt, with any person other than a consumer.

27. Defendant violated § 1692c(b) of the FDCPA when it called Plaintiff's place of work, speaking to Plaintiff's superior and requesting salary information about Plaintiff.

COUNT III
DEFENDANT VIOLATED § 1692d and § 1692d(5) OF THE
FAIR DEBT COLLECTION PRACTICES ACT

28. Section 1692d of the FDCPA prohibits debt collectors from engaging in any conduct, the natural consequence of which is to harass, oppress or abuse any person, in connection with the collection of a debt.

29. Section 1692d(5) of the FDCPA prohibits debt collectors from causing a

1 telephone to ring or engaging any person in telephone conversation repeatedly or continuously
2 with the intent to annoy, abuse, or harass any person at the called number.

3 30. Defendant violated §§ 1692d and 1692d(5) of the FDCPA when it made repeated
4 calls to Plaintiff's cellular and work telephone with the intent to harass or annoy Plaintiff and
5 continued to contact Plaintiff after being advised to cease.

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8 **COUNT IV**
9 **DEFENDANT VIOLATED § 1692d(2) OF THE**
10 **FAIR DEBT COLLECTION PRACTICES ACT**

11 31. Section 1692d(2) of the FDCPA prohibits a debt collector from engaging in the
12 use of obscene or profane language or language the natural consequence of which is to abuse the
13 hearer.

14 32. Defendant violated § 1692d(2) of the FDCPA when it insulted Plaintiff's living
15 situation as a ploy to "soak off (his) Aunt."

16 **COUNT V**
17 **DEFENDANT VIOLATED § 1692f OF THE**
18 **FAIR DEBT COLLECTION PRACTICES ACT**

19 33. Section 1692f of the FDCPA prohibits a debt collector from using any unfair or
20 unconscionable means to collect or attempt to collect any debt.

21 34. Defendant violated § 1692f of the FDCPA when it attempted to acquire
22 Plaintiff's checking account number and routing information for the purpose of which can only
23 be determined as to withdraw payment from Plaintiff's account.
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1 WHEREFORE, Plaintiff, CECIL WOOTEN, respectfully prays for a judgment as
2 follows:

- 3 a. All actual damages suffered pursuant to 15 U.S.C. § 1692k(a)(1);
4 b. Statutory damages of \$1,000.00 for the violation of the FDCPA pursuant to
5 15 U.S.C. § 1692k(a)(2)(A);
6 c. All reasonable attorneys' fees, witness fees, court costs and other litigation
7 costs incurred by Plaintiff pursuant to 15 U.S.C. § 1693k(a)(3); and
8 d. Any other relief deemed appropriate by this Honorable Court.
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10 **DEMAND FOR JURY TRIAL**

11 PLEASE TAKE NOTICE that Plaintiff, CECIL WOOTEN, demands a jury trial in this
12 case.
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15 RESPECTFULLY SUBMITTED,

16 DATED: 6/5/2015

KIMMEL & SILVERMAN, P.C.

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